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### HeritageSuites.ca



# Sneak Peak At Our Progress

& Concept Drawings







### HeritageSuites.ca



# Frequently Asked Questions

You Asked, We're Answering

### How will Heritage Suites differ from living in my own home?

Heritage Suites will be your home; We are offering a variety of private, spacious and bright suites. You choose the floor plan that best suits you and your needs and decorate with the things that bring you pleasure and joy. You may choose a suite with a balcony or one with a patio and enjoy all the amenities that we offer without leaving your home. Get pampered in our hair/nail salon, stay fit with our gym, participate in our social activities/programs, and relax in the internet café while enjoying the ambiance that your home will offer. Walk out your front door and play a round of golf next door.

#### Must I sign a lease? Is a portion tax deductible?

No lease is required. The Government of Ontario requires that you enter a monthly residency agreement with Heritage Suites. A portion is tax deductible.

### Will the building be maintained?

Not to worry, you're retired! Maintenance will be available for any job repairs big or small and/or tasks that you may need assistance with.

### Will my home be secured?

Your safety and security are important to us! The doors will be secured and locked from 7pm to 7am. During the day, Management will greet visitors and mind the door. There will be trained professionals available 24 hours a day to administer health-care services if needed, and security systems throughout the building with 24hr camera surveillance. All suites will have panic buttons in the washroom and in your suites themselves. You will be free to come and go when you want.

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# Frequently Asked Questions

Continued...

#### What if I want to make my own meals and do my own laundry?

There will be 3 fully prepared nutritious meals served daily in the dining room that will be prepared by our experienced chef. All kitchenettes will include a refrigerator , microwave oven, and other small appliances may be added and arranged with Management. There will be 2 private fully functioning laundry rooms for all your laundry needs. If you prefer to have this service done for you, this can be arranged.

#### Will I be able to control the heating and cooling?

Each suite will be equipped with its own heating and cooling system so that you may adjust to your own individual comfort.

### Can my special diet be accommodated?

We realize the importance of therapeutic diets and nutritionally balanced meals as well as the enjoyment of food and the ambiance to truly make a wonderful experience. We will have a trained Food Service Manager/Dietician that will overlook and provide a variety of health-conscious menus and will be prepared by a highly trained Chef.

### Will I be able to have guests in the dining room?

This is your home, and we appreciate the importance of family and friends and guests are always welcome to share meals with you for a minimal fee. If you invite guests from out of town, no worries, they can stay with you overnight or stay in one of our guest rooms on availability. There is also a beautiful new motel minutes from your new home.

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# Frequently Asked Questions

Continued...

### What happens if mine or my spouse's health changes?

Heritage Suites has put a lot of thought into the wellbeing and overall health of all. Management staff are very experienced in the Health Care Field. The owner understands what is important to the senior population having run numerous successful Retirement Homes. Trained health care professionals are available 24 hours a day to administer health-care services from medication administration to diabetic monitoring, blood pressure, weights, as well as some assistance with ADL's. Unfortunately, if your health condition changes, added care may be accommodated with an additional fee. We take a holistic approach when it comes to your health. There will be a well-known and trusted Physician on site for your convenience or you may retain your own Physician.

### How do I reserve a suite? Is my deposit refundable?

If you are interested in making Heritage Suites your next home, we are now taking reservations! Be the 1st to choose the private suite that best suits your personal style overlooking the golf course, with a balcony or a patio. Your \$500.00 deposit will reserve your suite and be applied to your first month's rent on move in. Should your plans change before completion date, the deposit is 100% refundable. You won't be disappointed!

Call Sue Crepeau General Manager at (613) 932-7786 ext 302, Toll Free at 1-844-932-7786 or email at info@heritageheights.ca

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# Facilities & Care Services

### **Residential Facilities**

- Parking
- Window blinds
- Private mailboxes
- Heat/air conditioning
- Internet Café (Snacks)
- Recreation & Fitness room
- Internet Lounge on each floor

- Beauty/Nail Salon (extra fee)
  - Specialty foot care (extra fee)
- Common dining room (three meals daily)
- Laundry room (on 2nd and 3rd floor)
- Multi-Purpose room (Social Activities, Chapel, Theatre)
- Large outdoor patio overlooking the scenic golf course

### Care Services

- In-house Doctor
- Activity Coordinator
- 24 hour care attendant
- Health and Wellness programs
- Medication Administration/supervision
- Personal Laundry one load per week
- Weekly general housekeeping service
- On-site Administration and Director of Care

CABLE, WIFI AND PHONE ALL INCLUDED

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### Suite Layouts & Sizes

The Lawson

370 sq. ft



The Elcano

456 sq. ft



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The Hagdalen

567sq.ft



The Hayflower

685sq.ft





The Bluenose

715 sq. FT

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# Now Accepting Priority Reservations

Please contact Sue Crepeau, General Manager at (613) 932-7786 ext 302 or by email at info@heritageheights.ca to book your suite today!

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